

# Plans, priorities and delivery

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You have a choice - What is your responsibility?



*We live in interesting times.*

*Discuss....*

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# Our purpose

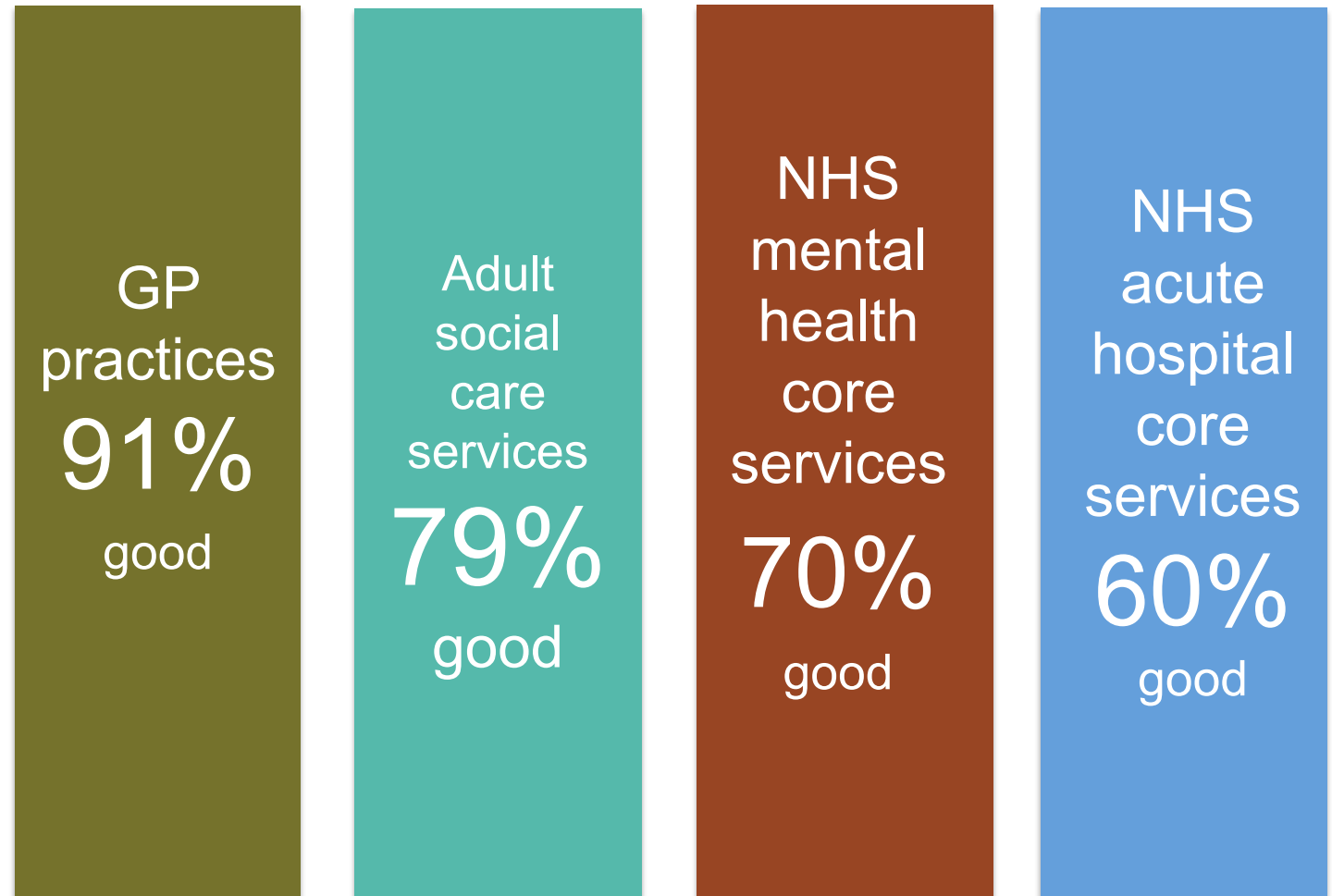
The Care Quality Commission is the independent regulator of health and adult social care in England.

We make sure health and social care services provide people with safe, effective, compassionate, high-quality care and we encourage care services to improve.



# The overall picture of quality

The quality of care across England has largely been maintained despite the challenges of workforce, demand and funding



# What have we found?

- Care depends on where you live
- Good individual organisations
- Aligning incentives
- Leadership breaking out in unplanned places



# The competition



You have a choice - What is your responsibility?



*If systems are a good idea*  
what choices do you make  
each day that help, or hinder  
joint working?

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**Lightening the load**, from inside out



**Technology**, partner, not a blocker



**Intelligence**, better appreciation of risk



**Systems**, Leadership and Markets



# Thank you and questions?



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